

Natural Gas Pipeline Safety

a public service of Fayetteville Public Utilities

The following information is provided by Fayetteville Public Utilities and our Natural Gas Department as required by the Pipeline Safety Improvement Act of 2002 for the education and benefit of the residents of Fayetteville and Lincoln County, Tennessee.

While natural gas has one of the best safety records of any energy form, it can, if proper care isn't used, cause possible hazards to the public. Fayetteville Public Utilities urges everyone to take note of the following safety issues in order to continue an exceptional safety record which we, as a publicly-owned company, have established and maintained for many years.

We strongly encourage you to use the statewide, toll-free **Tennessee One Call** ("Call Before You Dig") number to report any planned excavation of any type anywhere in the county. That number is **800-351-1111**, or you may simply call **811**. The "Call Before You Dig" service will locate underground utility lines prior to your excavation to help keep you safe.

Some of the hazards that could occur with the unintended release of natural gas may include an explosion or fire. These potential hazards can be greatly reduced by calling the **Tennessee One Call** number of **800-351-1111** or **811** before digging or excavation of any type.

Should an unintended release of natural gas occur, some of the indications would be:

- (1) an odor similar to the smell best described as "rotten eggs." Fayetteville Public Utilities' injects this special odorant into all natural gas sold on our system as a safety measure for the public.
- (2) a hissing sound that may be heard in addition to the smell of the natural gas odorant.
- (3) the blowing up of dirt or dust in the area of an excavation, as well as bubbles on the ground or on facilities where water may be standing.

Should any or all of these indications of a natural gas release be present, the following steps should be taken immediately for your safety:

- (1) Evacuate the area to a safe distance, and if possible, keep others from entering the area until help arrives.
- (2) Extinguish any open flame, and do not operate any switches of any kind.
- (3) Do not drive a vehicle into or near the area of concern. Never ignite a lighter or matches if a gas release is suspected.
- (4) Do not use a telephone in the immediate area of the suspected gas release. If a natural gas release is suspected, go to a neighbor's house well away from the suspected area of concern and call for help. Call FPU at **(931) 433-1522** to report the suspected incident. Do not use a cell phone in the immediate area of suspected gas release. If ignition has occurred or if a suspected gas release appears to be of a major nature, immediately call 911 to notify the fire department in your area.

Help us keep natural gas a safe and reliable source of energy for the future. If you have questions or concerns about natural gas pipelines in your area, or if you'd like more information about natural gas service in general, call **(931) 433-1522**.

*This information has been furnished to you
as a public service of Fayetteville Public Utilities.*



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